

Privacy Policy

Last Updated: March 2026

This Privacy Policy describes how Rivisio ("we," "us," or "our") collects, uses, and shares information about you when you use our website, our cloud-based application Aurora, and related services (collectively, the 'Services').

1. Information We Collect

Information you provide directly:

Sending an e-mail: When you send us an e-mail, we collect your name, email address, subject line, and message content.

Chat Conversations: When you use our Aurora Audit Chat functionality, we collect and store your e-mail, and chat messages.

Aurora Application: When you use Aurora as an authorized user, we collect your name, email address, organization, role, and login credentials. We also collect and process data you upload or generate within the application, which may include financial documents, annual reports, and related materials that could contain personal data relating to third parties.

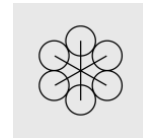
Automatically collected information:

Session Identifiers: We generate and collect unique session IDs to track your chat sessions and provide continuity in our AI-powered conversations.

Usage Data: Information about how you interact with our website, including pages visited, time spent, and chat usage patterns.

Technical Information: IP address, browser type, device information, and operating system for security and functionality purposes.

Aurora Application Logs: When you use Aurora, we automatically collect application activity logs, including features accessed, analyses performed, timestamps, and interaction patterns. We also collect metadata associated with uploaded documents, such as file type, file size, and upload date. This data is used for service operation, troubleshooting, and product improvement.



2. How We Use Your Information

We use your information for the following purposes:

Service Provision: To operate and maintain our website and chat functionality

Communication: To respond to your contact form inquiries and provide customer support

Chat Functionality: To maintain conversation context, improve AI responses, and provide personalized audit guidance

Service Improvement: To analyze usage patterns and enhance our AI knowledge base and user experience

Application Delivery: To provide, operate, and maintain Aurora, including performing analyses and reconciliations based on uploaded materials.

Product Development: To further develop and improve Aurora, based on anonymized and aggregated usage data and metadata.

Security and Integrity: To detect and prevent unauthorized access, misuse, or security incidents in Aurora

Legal Compliance: To meet applicable legal and regulatory requirements

3. Legal Basis for Processing (GDPR)

We process your personal data based on:

Consent: When you submit an e-mail or use our chat service, you provide explicit consent for data processing

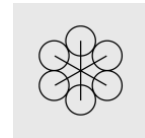
Legitimate Interests: To improve our services, ensure website security, and provide relevant audit information and to analyze anonymized and aggregated usage data for the purpose of improving and developing our application.

Contract Performance: To fulfill our service obligations when you engage with our SaaS provisioning services and customer support and to deliver and operate Aurora for users whose organizations have entered into a service agreement with us.

4. Data Retention

We retain your personal data for the following periods:

- E-mail Submissions: 5 years from the date of inquiry



- Chat Conversations: Session IDs and e-mail: 5 year from the last chat activity
- Book a demo request: 1 year from submission
- Technical/Usage Data: 1 year for analytics purposes
- Aurora User Accounts: For the duration of the service agreement, plus 30 days for data export
- Uploaded Documents and Analysis Results: For the duration of the service agreement, then deleted in accordance with the applicable customer agreement
- Anonymized and Aggregated Statistics: Retained indefinitely

Data is deleted after these retention periods unless legally required to keep it longer.

5. Data Sharing and Recipients

We may share your information with:

- Cloud Infrastructure Providers: AWS (hosting and data storage within EU)
- AI Processing Partners: AWS & Anthropic (for application functionality, processed within EU)
- Legal Authorities: When required by law or to protect our legal rights.

We do not sell your personal data to third parties.

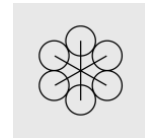
6. Your Rights Under GDPR

You have the following rights:

- Access: Request a copy of your personal data
- Rectification: Correct inaccurate or incomplete data
- Erasure: Request deletion of your personal data
- Restriction: Limit how we process your data
- Portability: Receive your data in a machine-readable format
- Objection: Object to processing based on legitimate interests
- Withdraw Consent: Revoke consent at any time
- To exercise these rights, contact us at legal@rivisio.se

7. International Data Transfers

Your data never leaves EU/EEA region.



8. Security Measures

We implement appropriate technical and organizational measures to protect your data:

- Encryption of data in transit and at rest
- Access controls and authentication systems
- Regular security assessments and updates
- Staff training on data protection
- Aurora-specific security measures are described in the customer contract and in the data processing agreement.

9. Cookies and Tracking

We use essential cookies and similar technologies to:

- Maintain chat session continuity
- Ensure website functionality
- Analyze website performance
- Run and track usage across the Aurora application

You can control cookie settings through your browser preferences.

10. Data Processor vs Data Controller

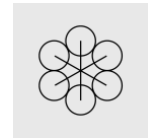
When we process data uploaded by users of Aurora on behalf of their organization, we act as a data processor. The user's organization is the data controller for such data, and processing is governed by a separate data processing agreement. When we process account information, login credentials, and usage data for the purpose of operating and improving our Services, we act as a data controller.

11. Age Restrictions

Our services are not intended for individuals under 16 years of age. We do not knowingly collect personal data from children under 16.

12. Contact Information

For privacy-related questions or to exercise your rights:



Data Protection Contact: legal@rivisio.se

Data Protection Officer: Oskar Munck af Rosenschöld

13. Changes to This Policy

We may update this Privacy Policy periodically. We will notify you of material changes by posting the updated policy on our website and updating the "Last Updated" date.

14. Supervisory Authority

You have the right to lodge a complaint with your local data protection authority if you believe we have not complied with applicable data protection laws.

In Sweden: Integritetsskyddsmyndigheten